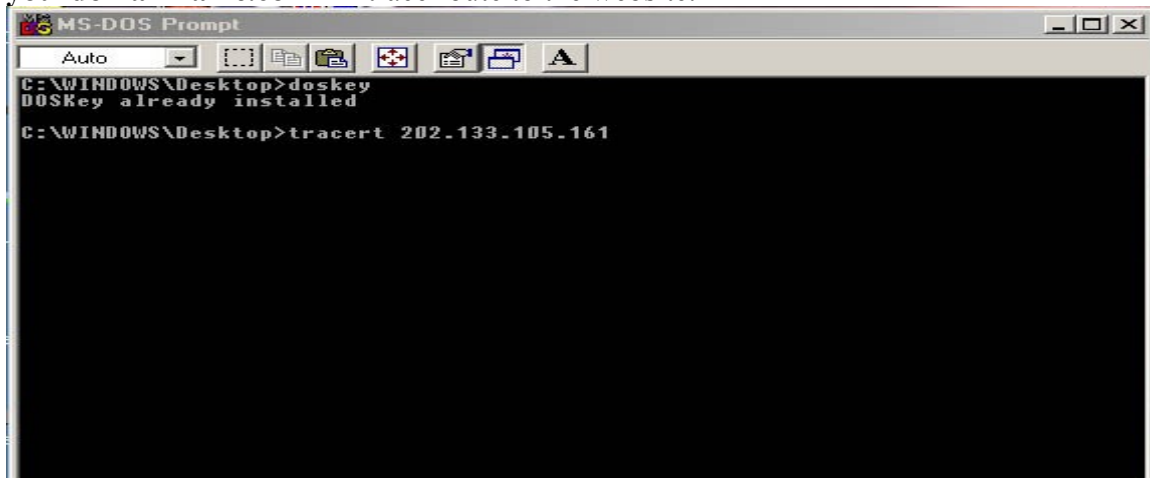


How to do a trace route report to our server (web or mail):

1.) Click 'Start' button => 'Run' => Type in 'command' (Win98 or Win ME) OR 'cmd' (Win 2000, Win XP)



2.) Type 'tracert serverIP' if trace route to mail server or 'tracert yourdomainname.com' if trace route to the website.



3.) Click 'Mark' icon => Drag and select the result of trace route => Click 'Copy' icon => 'Paste' in Notepad and email to admin@myonehost.com / support@myonehost.com.

